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# What we did between April 2023 and March 2024



# nmc

## Nursing & Midwifery Council

## Who we are

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We are the Nursing and Midwifery Council (NMC).



We make sure **nurses, midwives** and **nursing associates** have the skills and knowledge they need to their job in a safe and kind way.



This way people will be safer, healthier and trust our services.

### Register

Helen O'Mahony  
Michelle Newman  
Krishna Azim  
Kai Chung  
Zofia Kowalczyk  
Angela Brown  
Santiago Silva

We have 3 main jobs:

1. We keep a list of all the people who can work as **nurses** and **midwives** in the UK. We also keep the list of **nursing associates** in England. This is called the **register**.



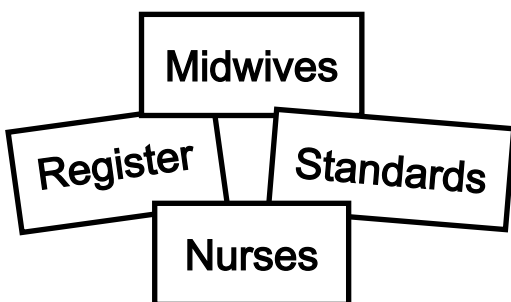
We say what people need to learn to be on our **register**, and we can take them off it if we need to when things go wrong.



2. We support **nurses, midwives and nursing associates** to do their job well. We also support you when you need our help.



3. We work to help health and social care get better for everyone. We work with other organisations to look at problems and make things better.



Some words are in **bold**. There is a list of what they mean at the end of this report.

# What we did between April 2023 and March 2024

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We did a lot last year. Thank you to everyone who helped.

## We looked into some worries people had about nurses, midwives and nursing associates



People can tell us when we give them poor care. This happened almost 6,000 times last year.

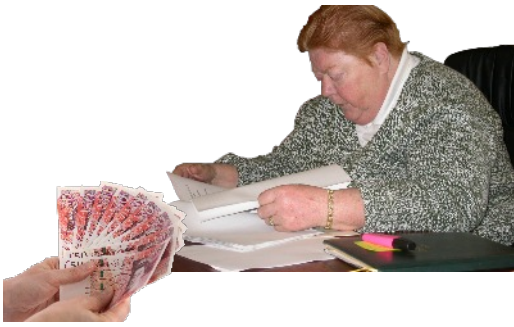
We listen to these worries and decide if we need to look into it.



In the last few years we haven't been doing this as quickly as we want to.

We are very sorry about this.





Our council agreed to spend £30 million to improve how we look into the worries people have about their care. This will make our decisions quicker and safer.

**Register**

- Helen O'Mahony
- Michelle Newman
- Krishna Azim
- Kai Chung
- Zofia Kowlczyk
- Angela Brown
- Santiago Silva

## We kept an accurate register

A **register** is a list of names.

**Accurate** means the information is correct.

**Register**

- Helen O'Mahony
- Michelle Newman
- Krishna Azim
- Kai Chung
- Zofia Kowlczyk
- Angela Brown
- Santiago Silva

Our register lists all the people who can work as a nurse or midwife in the UK, or as a nursing associate in England.



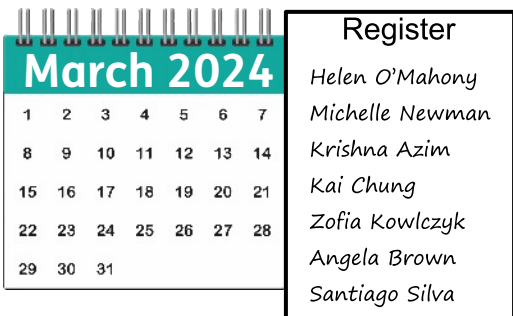
People who live outside the UK have to pass some tests to join the register.



There was a problem with some of these tests taken on computers in Nigeria.



We looked into this problem and made sure that only the people who had passed the tests could join the register.



**We learnt more about the people on our register**

At the end of March 2024 there were more than 826,000 people on our register.



These were:

- more than 765,000 nurses



- more than 44,000 midwives



- just over 6,300 who could do both jobs



- just over 10,500 nursing associates.



Our register has lots of different people on it:

- 11 out of 100 told us they are men



- 28 out of 100 are from minority ethnic backgrounds



- just over 3 out of 100 have a disability.



**We supported nurses, midwives and nursing associates so they could keep giving you good care**

Nurses, midwives and nursing associates work really hard and are under a lot of pressure.



They use our **standards**.

**Standards** are the things people need to know to be able to do the job well.





We keep checking our standards work even when health care is changing. Checking will make things easier.



We support patients receiving care and their families, so they know what to expect.



## We supported students

We work with universities to make sure they are teaching students to give good care.



We had some worries about the midwifery course at Canterbury Christ Church University, so we told them not to run the course.



We did this to make sure women, babies and families get the best care.



We helped the students to move to the University of Surrey to finish their course.



We are helping more people to become nurses and midwives by working with five new universities who will teach students.

## The money we spent

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It cost us £108 million to do our work.



We spent nearly half of that money looking into worries about some nurses, midwives and nursing associates.



### Register

Helen O'Mahony  
Michelle Newman  
Krishna Azim  
Ji Chung  
Mia Kowlozyk  
Angela Brown  
Santiago Silva

It cost us £5.6 million to look after our register and keep it up to date.

# Looking ahead

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We have set out our plans for the next two years.



Here are our five goals:

1. We have made a plan to improve how we look into the worries people have about their care.



We will spend more money than ever before to meet our goals over the next 18 months.



2. We will make sure the **NMC** is a better place to work so that people feel listened to and happy in their jobs.





We have asked people from outside the NMC to help us to do this.

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**Nursing &  
Midwifery  
Council**



3. We want the NMC to be the best it can be.



4. We will keep an eye on what is happening across the UK so that can help nurses, nursing associates and midwives across the UK to give safe and kind care.

**Register**

- Helen O'Mahony*
- Michelle Newman*
- Krishna Azim*
- Kai Chung*
- Zofia Kowczyk*
- Angela Brown*
- Santiago Silva*



5. We will keep working hard so people have trust in the register and our services.

# What the words mean

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## **Accurate**

Means the information is correct.

## **Midwives**

People who are trained to give women support, care and advice during pregnancy, labour and after the baby is born.

## **Nurses**

People who are trained to give safe and kind care to help people who have health problems and to help people to stay well.

## **Nursing associates**

This is a role in England. Nursing associates are trained to work with nurses to support and care for patients.

## **NMC**

Nursing and Midwifery Council.

## **Register**

A list of all the people who have the right training and meet our standards to work as a nurse or midwife in the UK, or nursing associate in England. People who can give good, safe care.

## **Standards**

These are the things people need to know to be able to do the job well.



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Council**

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