## **Working in partnership**



# NMC UK Wide Quality Assurance Framework PROGRAMME MONITORING REPORT

	Staffordshire University			
Programme Provider Name:  (Education provider and associated practice placement providers)	In partnership with:			
	NHS West Midlands			
	Mid Staffordshire NHS Foundation Trust Mid Staffordshire NHS Foundation Trust			
	Robert Jones and Agnes Hunt Orthopaedic and District Hospital NHS Trust			
	Shrewsbury and Telford Hospitals NHS Trust			
	Shropshire County PCT			
	South Staffordshire and Shropshire Healthcare NHS			
	Foundation Trust			
	South Staffordshire PCT			
	Telford and Wrekin PCT			
NMC Provider Code:	956			
Programmes Monitored and clinical focus:	☐ Pre registration nursing       ☐ Adult       ☐ Child         ☐ Mental health       ☐ Learning disabilities         ☐ Pre registration midwifery       ☐ Specialist community public health nursing         ☐ HV ☐ SN ☐ OH ☐ FHN         ☐ Learning & assessment in practice         ☐ Mentor ☐ Practice teacher ☐ Teacher         ☐ Supervisor of midwives         ☐ Return to practice ☐ Nursing ☐ Midwifery         ☐ Specialist practitioner         ☐ Adult nursing ☐ Mental health ☐ Children's nursing         ☐ Learning disability nurse ☐ General practice nurse         ☐ Community mental health nursing         ☐ Community learning disabilities nursing         ☐ Community children's nursing         ☐ District nursing			



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	Nurses part of the register					
Part of Register Programme/s Lead to:	RNA	RNMH	RNLD	RNC		
	Midwives part of the register					
	⊠RM					
	Specialist community public health nurses part of the register					
	□RHV	RSN	ROH	RFHN		
	RSCP					
	Recorded qualifications					
	☐ V100	☐ V150	☐ V 300			
	⊠ Teacher					
	Specialist pr	Specialist practitioner				
	☐ SPA	SPMH	SPC	☐ SPLD		
	SPGP	☐ SCMH	SCLD	☐ SPCC		
	☐ SPDN					
	Non recordable $\ \square$ Mentor $\ \boxtimes$ Practice teacher					
	☐ Supervisor of midwives					
Managing Reviewer / Reviewer(s):	Managing Reviewer: Janet Duberley					
	Reviewers: Rosaleen Malone (Midwifery)					
	Heather Davies (Teacher & Practice Teacher)					
Academic Year:	2010/11					
Date of Monitoring Event:	1 & 2 February 2011					
Date of Report:	8 February 2011					

#### **SUMMARY OF FINDINGS**

The Faculty has sufficient staff to support programme delivery and there are sufficient numbers of qualified and updated mentors to enable students to be assigned a named mentor, with whom they work for 40% of their time. Mentors are released to attend mentor training and updates are provided in NHS Trusts and on-line.

The University enjoys close working relationships with NHS West Midlands (SHA), NHS Trust partners and the private, independent and charitable sector. Faculty staff meet with Heads of Nursing/Midwifery and other senior nursing/midwifery staff to share strategic direction. Meetings are also held with Trust Education Leads at the Trusts' Education Review Meetings and Cohort Leads act as link lecturers to practice placements. Midwifery Supervision is introduced at the beginning of the programme and each cohort is allocated a Supervisor of Midwives. Similarly, Practice Teacher and Teacher Programme Leads have excellent partnership working relationships with service provider partners.

The University has an approved NMC mentor programme and mentor updates are delivered face to face or on-line. Support is also available through Mentor Support Packs and structured



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assessment documentation. Mentors report that they feel confident and competent in managing and supporting struggling and/or failing students.

Partner NHS Trusts hold "Live" registers of mentors with fields that record mentors who are currently active and updated; those who are inactive and also mentors with 'sign-off' status.

Practitioners contribute to curricular development across all programmes and actively contribute to the teaching of students. A comprehensive service user/carer engagement strategy is in place. Service users/carers contribute to the assessment of students and are also members of the Midwifery Programme Management Board. A Service User Co-ordinator (0.5fte) has recently been appointed to co-ordinate service user/carer engagement.

Consistency of mentor judgements is assured by the use of structured assessment documents and through sharing experience at mentor briefings and updates. In addition, students meet with their personal tutor for moderation of their clinical and theoretical performance. Clinical performance and theory assessments are also reviewed at Progression Boards.

Students report positively on the teaching and learning opportunities afforded to them. They appreciate the early introduction of clinical skills training and the opportunity to rehearse these skills. Students maintain a Practice Portfolio which is reviewed and examined by Viva Voce examination. Inter-professional learning opportunities are also structured throughout the prequalifying programmes. Mentors and managers report that students are fit for practice at the end of their programmes and that they are very willing to employ them.

The University has clear quality assurance systems and processes in place. Programme Management Committees actively review programmes and have student and service user/carer involvement. Students report that their feedback is positively considered and that changes have been made. Students complete placement evaluations which are collated and analysed by trust. External examiners are engaged in the assessment of practice. They review students' practice portfolios and visit clinical placements to meet with students and mentors, following which they write a comprehensive report.

