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NMC UK Wide Quality Assurance Framework PROGRAMME MONITORING REPORT

	University of Worcester			
Programme Provider Name: (Education provider and associated practice placement providers)	In partnership with:			
	West Midlands SHA and NHS West Midlands SHA			
	Worcester PCT			
	Worcester Mental Health Partnership NHS Trust			
	Worcester Acute Hospitals NHS Trust			
	Hereford PCT			
	Hereford Acute Hospital NHS Trust			
	St Michaels Hospice			
	St Richards Hospice			
	Droitwich Spa private hospital			
	Southbank Spire Hospital private			
	Hereford Nuffield			
	Cheltenham Nuffield.			
	Plus a range of smaller private sector health care			
	providers			
NMC Provider Code:	1001			
Programmes Monitored and clinical focus:	☐ Pre registration nursing ☐ Adult ☐ Child			
	☐ Mental health ☐ Learning disabilities			
	□ Pre registration midwifery			
	☐ Specialist community public health nursing			
	□ HV □ SN □ OH □ FHN			
	Learning & assessment in practice			
	☐ Supervisor of midwives			
	☐ Return to practice ☐ Nursing ☐ Midwifery			
	☐ Specialist practitioner			
	☐ Adult nursing ☐ Mental health ☐ Children's nursing			
	☐ Learning disability nurse ☐ General practice nurse			
	☐ Community mental health nursing			
	Community learning disabilities nursing			
	☐ Community children's nursing			
	☐ District nursing			



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	Nurses part of the register				
Part of Register Programme/s Lead to:	☐ RNA	RNMH	RNLD	RNC	
	Midwives part of the register				
	⊠ RM				
	Specialist community public health nurses part of the register				
	□RHV	RSN	ROH	RFHN	
	RSCP				
	Recorded qualifications				
	☐ V100	☐ V150	☐ V 300		
	Specialist practitioner				
	☐ SPA	SPMH	SPC	☐ SPLD	
	SPGP	SCMH	SCLD	☐ SPCC	
	SPDN				
	Non recordable				
	☐ Supervisor of midwives				
Managing Reviewer / Reviewer(s):	Managing Reviewer: Janet James				
	Reviewers: Ann McKay - Midwifery				
	Lindsay Pedder - Mentor and Teacher				
Academic Year:	2010/11				
Date of Monitoring Event:	8/9 December 2010				
Date of Report:	15 December 2010				

SUMMARY OF FINDINGS

The University of Worcestershire Institute of Health and Society offers good quality programmes in pre registration midwifery and in preparation for mentorship, and teaching. The practice teacher programme though approved has not run this academic year and therefore was not monitored. Commissions for the programme are low as practice staff particularly those in Practice Educator /Practice Facilitator (PE/PF) roles tend to opt for teacher rather than practice teacher programmes.

The majority of registrant teachers either hold or are working towards a recordable teaching qualification and have experience commensurate with their role. The University policy is for all lecturers to achieve a teaching qualification within two years of appointment and to record their qualification with the NMC.

There is sufficient staff to deliver the programmes in the academic and practice settings. Service providers have accurate and up to date registers of mentors. All mentors are well prepared for their roles. Their annual updating pays particular attention to the consistency of assessment judgements and the support of struggling and failing students. Arrangements for



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triennial review are in place. There is a commendable approach in Hereford where the process involves a group update and review of sign off mentorship experience. Student mentors and teachers are required to secure an appropriately qualified and experienced supervisor/mentor prior to commencement of the programmes. Appropriate levels of supervision are provided at all times.

Recruitment to the programmes is good. There is a commendable range of initiatives to strengthen the selection processes and thereby improve the retention of students. Entry criteria for all programmes are explicit and criteria for ensuring good health and conduct are met. Robust systems and processes are in place to address poor performance in academic work and clinical practice with evidence of effective disciplinary investigations and Fitness to Practice Committees hearings.

There is effective partnership working and all programmes are developed and delivered collaboratively with local service providers. Educational audits for practice placements are up to date; the audit tool used is the "Multi-Professional Practice Environment Profile" for NHS West Midlands strategic Health Authority.

The recently appointed Practice Development Team (PDT) has identified with service partners several key themes for further development. These focus on enhancing the governance of practice learning and ultimately the quality of the student experience. This work is assisted by valuable input from 6 Practice Educators/Practice Facilitators (PE/PFs), within the local trusts and two recently appointed part time midwifery PE/PFs.

Practitioners are actively engaged in curriculum development and delivery and service user/carer engagement is evident. Academic staff visit students in placements and this is valued by service partners and students.

Effective teaching and learning strategies are in place to enable students to meet the required NMC outcomes. Student evaluations demonstrate satisfaction with the high level of support provided by staff in both academic and clinical environments. Student midwives, mentors and teachers all value formative assessment and simulated learning.

There are internal QA processes which improve and enhance programme delivery. External examiners engage with all aspects of the programmes. Students and practitioners participate in programme management meetings and confirm that academic staff carefully consider evaluative comments and make changes to the programme accordingly. Students also complete placement evaluations and a new process has been introduced to ensure timely and direct feedback to placements areas. Programme approvals are conducted well and an analysis is made of all conditions set at approval events during the academic year to promote learning across the different programmes.

